

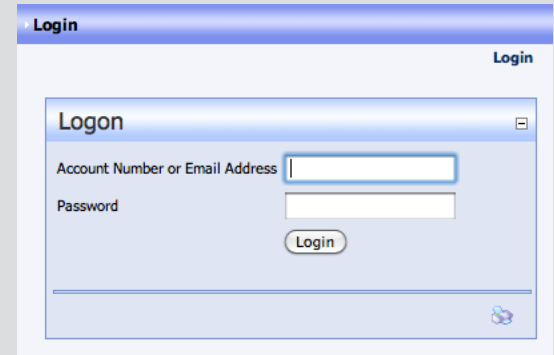


Mobile Portal Instructions

How to Login

To access the Blue Mobile Portal, click here or go to www.mybluemobile.com/portal. We recommend you add this address to your favorites for later use. Please note that this portal is mainly used by customers to view call/billing detail. Charges for your account will appear as a line item on your Buckeye TeleSystem bill, so you are not required to use the payment options offered on the Blue Mobile Portal.

At the Login Page, you will enter the e-mail address & password that you provided to us at the time of your order/installation. If you did not receive this information, please contact us to establish your account information at 888-213-4237.



Current Activity

After logging in successfully, you will then be taken to the "Month to Date Calling" page. At this page you can view summarized usage for a specified date range for all devices on your account or by individual device. This page can also be accessed by clicking on "Current Activity" at the top of the page.

Category	Calls	Minutes/Kilobytes
Peak / Anytime	2	2
SMS	2	2
Data	13	13/2,411.00
Totals	17	17

Category	Calls	Minutes/Kilobytes
Peak / Anytime	2	2
SMS	1	1
Data	85	85/13,786.80
Totals	88	88

When clicking on "Current Activity" you will also have the option of selecting "Call Detail". At this screen you can select a device to see the detailed activity related to it. To switch between devices, simply select the number associated to the device and click "Show Details" to refresh the information. You have the options to select the date range in the "Date From" and "Date To" boxes and how many calls you would like listed per page in the "Calls Per Page" box.

At the bottom of this page the "Call Type" descriptions are listed that will show under "Call Type" in the "Call Detail". You also have the option to create & download a Text (.txt) file of your Call Detail. Simply click on "Generate Offload File", then on "Show Offload Files". The file will then appear below the "Show Offload Files" button. Right click where it says "right-click - Save Target as..." to download this file to your computer.

Home Account Current Activity Billing Products & Services Financial Logout

Call Detail

Call Detail
 Number Show Details

Plan Details
 Peak Minutes Available Expiration Date

Call Detail
 Date From Date To Calls Per Page

Date	Time	Call From/To	City	State	Dir	Call Type	Duration	Peak Min	OffPeak Min	Min Remaining	OffPeak Min Remaining	Amount	Cash Value	Value Remaining	Kilobytes Remaining
11/29/2010	17:29:50	5552884907 5552884903	NORTH FAIRFIELD NORTH FAIRFIELD	OH OH	O	P S	1.00000000	0	0	0	0	\$0.04			
11/29/2010	18:53:14	5552884903 5552884903	DATA NORTH FAIRFIELD	OH OH	O	I D	1.00000000	1	0	0	0	\$0.00			
11/29/2010	18:53:29	5552884907 5552884903	NORTH FAIRFIELD NORTH FAIRFIELD	OH OH	O	P	1.00000000	0	0	0	0	\$0.45			
11/29/2010	18:57:22	5552884903 5552884903	DATA NORTH FAIRFIELD	OH OH	O	I D	1.00000000	1	0	0	0	\$0.00			
11/29/2010	18:57:23	5552884903 5552884903	DATA NORTH FAIRFIELD	OH OH	O	I D	1.00000000	1	0	0	0	\$0.00			
11/29/2010	19:12:22	5552884903 5552884903	DATA NORTH FAIRFIELD	OH OH	O	I D	1.00000000	1	0	0	0	\$0.02			
11/29/2010	19:12:41	5552884903 5552884903	DATA NORTH FAIRFIELD	OH OH	O	I D	1.00000000	1	0	0	0	\$0.00			

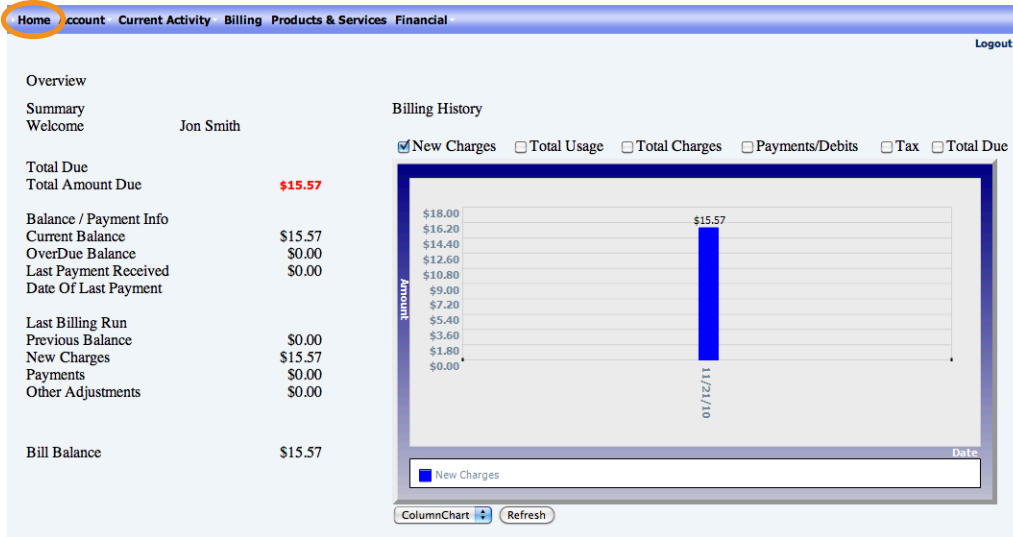
Call Type: P-Peak / O-Offpeak / R-Roaming / D-Data / S-SMS / DA-Directory Assist / I-Intl / PR-Premium / DY-Daily Access / MG - My Group

Call Detail Download
 Generate Offload File Show Offload Files

Name	View	Download	Delete
104665410---CDR---5552443854---11-29-2010---2-31-41---PM.txt	View	(right-click - Save Target as..)	Delete
104666102---CDR---5555807769---11-30-2010---11-42-38---AM.txt	View	(right-click - Save Target as..)	Delete
104666104---CDR---5555807769---11-30-2010---11-44-37---AM.txt	View	(right-click - Save Target as..)	Delete
104666105---CDR---5555807769---11-30-2010---11-44-52---AM.txt	View	(right-click - Save Target as..)	Delete
104666664---CDR---5552884903---12-1-2010---9-27-45---AM.txt	View	(right-click - Save Target as..)	Delete

Home

Clicking on the “Home” button at the top of the page will take you to this page, showing your current balance and charges by billing period.



Account

When clicking the “Account” button at the top of the page you will have 4 choices.

Change Account Info

By clicking on “Change Account Info”, you are taken to the following page where you can update the contact information for the Blue Mobile Portal. Changing your e-mail address in this screen will change your login address as well. Changing your information in this screen will not change any of your contact information for any of your Buckeye TeleSystem or Epiphany services.

Change Password

This is where you can go to change your password for the Blue Mobile Portal.

The screenshot shows the 'Change Password' page. The navigation menu at the top has 'Account' circled in orange. Below the navigation, there is a 'Logout' link. The main content area has two input fields: 'New Password' and 'Confirm New Password'. A 'Change' button is at the bottom.

The screenshot shows the 'Change Account Info' page. The navigation menu at the top has 'Account' circled in orange. Below the navigation, there is a 'Logout' link. The main content area has a sub-navigation menu: 'Change Location', 'Change Account Info' (circled in orange), 'Change Password', and 'Change Payment Info'. Below this, there is a link: 'AC account details and billing information on this page.' The page is divided into two sections: 'Account Information' and 'Billing Information'.

Account Information

Account Number	12343482
Account Status	Active
Name	Jon Smith
Address 1	555 Main Avenue
Address 2	
City, State, Zip	Toledo, OH 43615
Billing Telephone #	419-555-1234
Contact Name	Jon Smith
Contact Phone	419-555-2222
E-mail Address 1	jon@email.com
E-mail Address 2	

Billing Information

Name	Jon Smith
Address 1	555 Main Avenue
Address 2	
City, State, Zip	Toledo, OH 43615
Contact Name	Jane Smith
Contact Phone	419-555-2222

Save

Account continued

Change Payment Info

This would be used if you choose to pay your Blue Mobile bill separate from any other Buckeye TeleSystem or Epiphany services. If you do not pay using the Blue Mobile Portal, then your charges would appear on your monthly statement as a line item.

Home Account **Current Activity** Billing Products & Services Financial Logout

Payment Change payment information on this page.

Payment Information

Select Payment Type
✓ --Select--
Credit Card
Checking Account

Address 1

Address 2

City, State, Zip

Save

Billing

The “Billing” button at the top of the page will access the following screen. From there you can view bill & usage detail in many different fashions. Simply click on your desired version & billing period to view each report.

Home Account Current Activity **Billing** Products & Services Financial Logout

Billing Period 11/21/2010 Chart Historical Billing

Billing Overview Usage Reports Usage Analyzer Charges Detail Taxes Detail Adjustment Detail View Bill Download Calls

View Bill

By click the “View Bill” option, you will open a new window/PDF that shows a printable bill with detail for your Blue Mobile account. The summary of this bill is what will appear as a line item on your monthly Buckeye TeleSystem or Epiphany statement.

Products & Services

The “Products & Services” button at the top of the page shows all devices and services on your Blue Mobile account.

Home Account Current Activity Billing **Products & Services** Financial Logout

Current Services

Phone Number	Status	Activation Date	Warranty Expires	Contract Expires
5672884213	Active	11/10/2010		
		Buckeye Affiliate - Voice Anytime Per Minute		\$10.00
5672884903	Active	11/29/2010		
		Buckeye Affiliate - Unlimited Picture & Video Messaging		\$0.00
		Buckeye Employee - SMS Unlimited - Individual		\$0.00
		Buckeye Employee - Voice Individual Anytime 250		\$0.00
		Buckeye Employee Handset Data - 1GB		\$0.00
5672884907	Active	11/29/2010		
		Buckeye Employee - SMS Unlimited - Individual		\$0.00
		Buckeye Employee - Unlimited Picture & Video Messaging		\$0.00
		Buckeye Employee - Voice Individual 450		\$0.00
		Buckeye Employee Smartphone Data - 1G		\$0.00

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My Group

Financial

The “Financial” button on the top of the page will take you to a screen where you can choose to pay by Credit Card or Checking Account for your Blue Mobile services. After filling out the information, you can check the “Save Payment Info” box to have this information stored securely.

Home Account Current Activity Billing Products & Service **Financial** Logout

Payment

Make a payment on this page.

Payment Information

Select Payment Type ✓ --Select--
Credit Card
Checking Account

Address 1

Address 2

City, State, Zip

Amount

Save Payment Info

If you have any questions
or need further assistance,
please contact us at:

NW Ohio & SE Michigan Customers

419-724-9898

Sandusky & Erie County Customers

419-502-9898

